



Thank you for shopping at Soul-flower.com! We hope you love everything you've received. However, if you need to make a return or an exchange, please read the instructions below, and include this completed form in your return package.

Name: _____ Invoice Number: _____

E-mail Address: _____ Phone Number: _____

Items Being Returned

Product Code	Size	Product Name	Price	Reason for Return
			\$	
			\$	
			\$	
			\$	
			\$	
			\$	

Items Requested in Exchange

Product Code	Size	Color	Product Name	Price
				\$
				\$
				\$
				\$
				\$
				\$
				\$

Please check any that apply: refund store credit exchange

Comments: _____

- Within 45 days of receipt of your order, you may return any item, in new condition, to Soul-Flower for a refund, store credit (gift certificate), or exchange.
- Sale merchandise may be returned for an exchange or store credit only.
- Shipping fees are not refundable except in the case of incorrect or damaged merchandise. In this case, please e-mail customer service at yourbuds@soul-flower.com for assistance.
- You are responsible for the cost of return shipping. If you are making an exchange Soul-Flower will pay the postage to send the exchanged items back to you.
- Returns & exchanges will be processed within one week of our receipt of the items. You will receive e-mail notification when your return/exchange is complete.
- We recommend that you purchase delivery confirmation for your return package. Soul-Flower cannot be responsible for lost return packages.
- If the value of the items you would like to receive in exchange exceeds the value of the items you are returning, we will bill the remaining balance to the credit card on the original order unless you specify a different method of payment.

For returns sent via the US Postal Service

Soul-Flower.com
Attn: Returns
PO Box 14267
St Paul, MN 55114

For returns sent via UPS or Fed Ex

Soul-Flower.com
Attn: Returns
470 Cleveland Ave N, Suite 2
St Paul, MN 55104